



Process Engineer



Date: 05/01/2018

Location: Elgin, IL USA & China

Department: Quality

Job type: Full-time, Salary

Company Overview

Newhaven Display is a leading global display company that produces electronic display products for a wide variety of markets and applications. Our products include cutting edge LCD, VFD and OLED technologies.

Benefits

At Newhaven Display, you are empowered to create a career that will take you to where you want to go. Here, you'll enjoy the freedom to explore new projects, the support to think outside the box and the advanced tools and technology that foster innovation and achievement. We offer an excellent working environment, salary and benefits package including paid time off, medical, profit-sharing and advancement opportunities within the company.

About the Job

This position is for someone with a passion for manufacturing and process improvement. Based out of our Elgin, IL headquarters, this individual will work closely with our China office and Asian manufacturers, working as a liaison between our engineers and our suppliers. The Process Engineer will be responsible for the development and implementation of improved problem-solving methods in production, testing/data collection and quality assurance.

Responsibilities

- Read and understand product drawings/schematics from our engineers.
- Lead problem solving efforts to resolve production problems.
- Drive the Corrective Action Requests (CARs) Process. Ensure CARs are closed in a timely manner.
- Communicate with our quality team and manufacturers product and process improvements. Translate to our suppliers in China and Taiwan.
- Help suppliers develop proper manufacturing, testing, and quality control procedures and documentation.
- Spend time at supplier's sites occasionally to spot check that proper procedures are followed, and work-in-process/finished products meet quality requirements.
- Monitor production quality, including reviewing manufacturing processes, raw material qualities, work-in-processes, finished goods, and packing.
- Testing of electrical fixtures. Conduct final inspection on finished products both outsourced and made internally and record test data, guaranteeing the integrity of the quality inspection data.
- Develop and improve monthly reports to quantify Quality Improvement and highlight areas requiring additional attention.
- Determine the process capabilities and outgoing quality levels of all major products.
- Identify process improvement and optimization opportunities.
- Assist in the development of training programs, quality plans, and policies.

Requirements

- BS in Industrial, Mechanical or Electrical Engineering.
- Ability to speak/write Chinese is required.
- Two or more years of quality management or experience in a manufacturing environment.
- Excellent verbal and written communication skills.
- Strong organizational skills, capable of completing tasks with limited supervision.
- Superior attention to detail, timely and persistent follow-up is essential.
- Ability to read electronic schematics and have good working knowledge of electronics theory.
- Experience with LCD, VFD, OLED or TFT display technologies is a plus.
- Proven ability to work in a dynamic environment, developing flexible solutions to meet evolving business needs.
- Demonstrated excellence in project management skills with a strong commitment to customer service.
- Strong written and verbal communication and interpersonal skills.